Latest update: December 9, 2025

Spin Casino UK Online Casino Email Support Test

How fast and reliable is email support from Spin Casino UK Online Casino?

That's what we hoped to answer in our UK online casino email support test.

We tested Spin Casino UK Online Casino's email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did Spin Casino UK Online Casino respond to our emails?
2. How fast did Spin Casino UK Online Casino answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for Spin Casino UK Online Casino. Once we have these averages for Spin Casino UK Online Casino, we compare those with other UK online casinos to determine how good or bad Spin Casino UK Online Casino's email support is in the United Kingdom.

These tests were conducted by Great.com.

Spin Casino UK Online Casino Email Support Test Results

Total Responses:	2
Average Email Response Rate:	40%
Average Email Response Time:	22 minutes
Email Response Stars:	1
Email Response Time Stars:	3
Email Support Stars:	4
Email Support Rank:	15

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Average time to get a response from Spin Casino Casino:

22 minutes

Email Test #1

Question:	How long do withdrawals take?
Time Sent:	03-23-2023 09:01:48
Spin Casino UK Online Casino Response:	In order for us to assist you, please resend this email from the email address registered to your account. If you no longer have access to or use that email address, kindly contact our customer service centre via live chat, to update your details.
Time Received:	03-23-2023 09:28:35

Response Time:	27 minutes

Email Test #2

Question:	Do you have live chat support and if so, what is its hours?
Time Sent:	03-23-2023 10:44:06
Spin Casino UK Online Casino Response:	Please note that this mailbox is no longer monitored and your email will not be responded to. For any Spin Casino account queries, please visit the FAQs on our Contact us page â?? where youâ??ll find many answers, including: * Getting your account verified, * Help making a deposit, * When you'll receive your withdrawal,
Time Received:	03-23-2023 11:02:13
Response Time:	18 minutes

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