Latest update: December 9, 2025

Slotnite UK Online Casino Email Support Test

How fast and reliable is email support from Slotnite UK Online Casino?

That's what we hoped to answer in our UK online casino email support test.

We tested Slotnite UK Online Casino's email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did Slotnite UK Online Casino respond to our emails?
2. How fast did Slotnite UK Online Casino answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for Slotnite UK Online Casino. Once we have these averages for Slotnite UK Online Casino, we compare those with other UK online casinos to determine how good or bad Slotnite UK Online Casino's email support is in the United Kingdom.

These tests were conducted by Great.com.

Slotnite UK Online Casino Email Support Test Results

Total Responses:	4
Average Email Response Rate:	80%
Average Email Response Time:	154 minutes
Email Response Stars:	1.5
Email Response Time Stars:	2.5
Email Support Stars:	4
Email Support Rank:	44

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Average time to get a response from Slotnite Casino:

154 minutes

Email Test #1

Question:	How do I sign-up with your online casino?
Time Sent:	03-24-2023 05:35:10
Slotnite UK Online Casino Response:	Thank you for reaching out to Slotnite. We have recognized your query and would gladly assist in the best way we can. We kindly ask that you please visit us on Live chat as this will enable us to best assist you. Should there be anything else you require assistance please do not hesitate to reach

	out to our customer support team. For your convenience, we are available 24/7.
Time Received:	03-24-2023 11:13:09
Response Time:	338 minutes

Email Test #2

Question:	What's your first deposit bonus and what are the requirements?
Time Sent:	03-16-2023 07:04:44
Slotnite UK Online Casino Response:	Thank you for your interest in our great welcome offer. On registration, we would offer the amazing 100% match up to 250 bonus and 100 Spins available to claim from the deposit page For the full terms relating to this offer you may visit: https://www.slotnite.com/index.php?page=welcome-bonus#promoterms
Time Received:	03-16-2023 09:34:47
Response Time:	150 minutes

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Email Test #3

Question:	How long do withdrawals take?
Time Sent:	03-16-2023 08:27:56
Slotnite UK Online Casino Response:	Thank you for reaching out to Slotnite. We hereby confirm that we have received your withdrawal request. All withdrawals at our casino will remain pending for approximately 48 hours. Upon approval, your withdrawal will be released to your choice of wallet which in most cases reflects immediately but can take up to 24 hours. Should you withdraw to your bank account or (credit card), withdrawals typically reflect within the first 2 business days, but can take up to 5 business days to reflect depending on your bank's processing facilities.
Time Received:	03-16-2023 09:02:37
Response Time:	35 minutes

Email Test #4

Question:	Do you have live chat support and if so, what is its hours?

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Time Sent:	03-27-2023 10:32:52
Slotnite UK Online Casino Response:	Thank you for reaching out to Slotnite. Yes we have live chat that is available 24 hours.
Time Received:	03-27-2023 12:07:30
Response Time:	95 minutes

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