Latest update: December 9, 2025

Regal Wins UK Online Casino Email Support Test

How fast and reliable is email support from Regal Wins UK Online Casino?

That's what we hoped to answer in our UK online casino email support test.

We tested Regal Wins UK Online Casino's email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did Regal Wins UK Online Casino respond to our emails?
2. How fast did Regal Wins UK Online Casino answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for Regal Wins UK Online Casino. Once we have these averages for Regal Wins UK Online Casino, we compare those with other UK online casinos to determine how good or bad Regal Wins UK Online Casino's email support is in the United Kingdom.

These tests were conducted by Great.com.

Regal Wins UK Online Casino Email Support Test Results

Total Responses:	5
Average Email Response Rate:	100%
Average Email Response Time:	1 minutes
Email Response Stars:	2
Email Response Time Stars:	3
Email Support Stars:	5
Email Support Rank:	3

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Average time to get a response from Regal Wins Casino:

1 minutes

Email Test #1

Question:	How do I sign-up with your online casino?
Time Sent:	03-18-2023 05:52:28
Regal Wins UK Online Casino Response:	We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get

	support from us. You can submit your query or chat with one of our friendly advisers online.
Time Received:	03-18-2023 05:54:22
Response Time:	2 minutes

Email Test #2

Question:	What's your first deposit bonus and what are the requirements?
Time Sent:	03-22-2023 06:25:29
Regal Wins UK Online Casino Response:	We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get support from us. You can submit your query or chat with one of our friendly advisers online.
Time Received:	03-22-2023 06:26:21
Response Time:	1 minutes

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Email Test #3

Question:	How long do withdrawals take?
Time Sent:	03-26-2023 21:09:00
Regal Wins UK Online Casino Response:	We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get support from us. You can submit your query or chat with one of our friendly advisers online.
Time Received:	03-26-2023 21:10:22
Response Time:	1 minutes

Email Test #4

Question:	Do you have live chat support and if so, what is its hours?
Time Sent:	03-24-2023 10:37:40

Regal Wins UK Online Casino Response:	We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get support from us. You can submit your query or chat with one of our friendly advisers online.
Time Received:	03-24-2023 10:39:38
Response Time:	2 minutes

Email Test #5

Question:	What is the customer support phone number and when is it available?
Time Sent:	03-22-2023 05:57:48
Regal Wins UK Online Casino Response:	We're no longer monitoring any emails sent to this address, so you won't receive a response if you send anything here. We made this change to improve the level of service we provide and direct our customers to contact us via Live Chat or Message - this is the best and fastest way to get support from us. You can submit your query or chat with one of our friendly advisers online.
Time Received:	03-22-2023 05:58:01
Response Time:	0 minutes

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