Latest update: December 9, 2025

QueenVegas UK Online Casino Email Support Test

How fast and reliable is email support from QueenVegas UK Online Casino?

That's what we hoped to answer in our UK online casino email support test.

We tested QueenVegas UK Online Casino's email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did QueenVegas UK Online Casino respond to our emails?
2. How fast did QueenVegas UK Online Casino answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for QueenVegas UK Online Casino. Once we have these averages for QueenVegas UK Online Casino, we compare those with other UK online casinos to determine how good or bad QueenVegas UK Online Casino's email support is in the United Kingdom.

These tests were conducted by Great.com.

QueenVegas UK Online Casino Email Support Test Results

Total Responses:	2
Average Email Response Rate:	40%
Average Email Response Time:	2167 minutes
Email Response Stars:	1
Email Response Time Stars:	1
Email Support Stars:	2
Email Support Rank:	70

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Average time to get a response from QueenVegas Casino:

2167 minutes

Email Test #1

Question:	How do I sign-up with your online casino?
Time Sent:	03-16-2023 05:41:29
QueenVegas UK Online Casino Response:	Please note that we were unable to find any accounts with the details provided. Could you please contact with us through your Queenvegas email? Alternatively, please connect with us via live chat for a quick response.
Time Received:	03-19-2023 03:53:49

Response Time:	4212 minutes

Email Test #2

Question:	Do you have live chat support and if so, what is its hours?
Time Sent:	03-26-2023 23:14:04
QueenVegas UK Online Casino Response:	Our chat system works like Messenger or WhatsApp. We process all inquiries as soon as possible.
Time Received:	03-27-2023 01:16:13
Response Time:	122 minutes

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