

Pink Casino UK Online Casino Email Support Test

How fast and reliable is email support from [Pink Casino UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Pink Casino UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Pink Casino UK Online Casino](#) respond to our emails?
2. How fast did [Pink Casino UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Pink Casino UK Online Casino](#). Once we have these averages for [Pink Casino UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Pink Casino UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

Pink Casino UK Online Casino Email Support Test Results

Total Responses:	3
Average Email Response Rate:	60%
Average Email Response Time:	980 minutes
Email Response Stars:	1
Email Response Time Stars:	1.5
Email Support Stars:	2.5
Email Support Rank:	60

Average time to get a response from Pink Casino Casino:

980 minutes

Email Test #1

Question:	What's your first deposit bonus and what are the requirements?
Time Sent:	03-24-2023 06:26:38
Pink Casino UK Online Casino Response:	Thank you for contacting our Pink Casino customer support. I hope you are well! **Here** you can find all our deposit bonuses we currently offer!
Time Received:	03-25-2023 03:22:04

Response Time: 1255 minutes

Email Test #2

Question: How long do withdrawals take?

Time Sent: 03-22-2023 08:50:57

Pink Casino UK Online Casino Response: Unfortunately, I am unable to locate your account. I would kindly ask you to contact us with the email address that is linked to your PinkCasino account in order to assist you further or you may also come on our Livechat in order to pass you through the security to assist you further. Thank you for your patience and cooperation with this matter; apologies for any inconvenience this may cause. Please contact us via email or live chat if you have any other questions.

Time Received: 03-22-2023 08:54:27

Response Time: 3 minutes

Email Test #3

Question: Do you have live chat support and if so, what is its hours?

Time Sent: 03-26-2023 23:13:39

Pink Casino UK Online Casino Response: Thank you for contacting Pink Casino. Please excuse the late response, **Our live chat is available 24/7.**

Time Received: 03-28-2023 03:15:12

Response Time: 1682 minutes