Latest update: December 9, 2025

Electric Spins UK Online Casino Email Support Test

How fast and reliable is email support from Electric Spins UK Online Casino?

That's what we hoped to answer in our UK online casino email support test.

We tested Electric Spins UK Online Casino's email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did Electric Spins UK Online Casino respond to our emails?
2. How fast did Electric Spins UK Online Casino answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for Electric Spins UK Online Casino. Once we have these averages for Electric Spins UK Online Casino, we compare those with other UK online casinos to determine how good or bad Electric Spins UK Online Casino's email support is in the United Kingdom.

These tests were conducted by Great.com.

Electric Spins UK Online Casino Email Support Test Results

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Total Responses:	4
Average Email Response Rate:	80%
Average Email Response Time:	3207 minutes
Email Response Stars:	1.5
Email Response Time Stars:	0.5
Email Support Stars:	2
Email Support Rank:	75

Average time to get a response from Electric Spins Casino:

3207 minutes

Email Test #1

Question:	How do I sign-up with your online casino?
Time Sent:	03-16-2023 05:41:19
Electric Spins UK Online Casino Response:	To register an account with Electric Spins, all you have to do is go on the website and follow the steps after pressing the "Join" button. If at any point you encounter something you are having trouble with, you can always reach out to us via email of course or our 24/7 live chat.

Time Received:	03-18-2023 03:25:34
Response Time:	2744 minutes

Email Test #2

Question:	What's your first deposit bonus and what are the requirements?
Time Sent:	03-24-2023 06:26:28
Electric Spins UK Online Casino Response:	Dear Member,Thank you for contacting Globalcom .I am unable to locate an account with the email address you are writing from.Please write to us again from your registered email address, or confirm the following details as registered with Globalcom :1. Your full name.2. Your full postal address.3. Your email address.4. Your username.Once the above details are received, we will proceed to deal with your query accordingly.As part of our dedication in providing a responsible gaming environment, Globalcom offers a self-exclusion and personal deposit limits facility. This is accessible via the ?Responsible Gaming? link located in the Cashier or our home page $incidents.c$responsible_gaming_link .If you want to change your email address, please update these details to your Globalcom account as follows:1. Go to 'My Account'.2. Click under 'Edit Details' or ?Update Details?.3. Enter your current email address within the ?Email address? field and click ?Submit?.Your account will be updated immediately. Kindly note that regarding your query, I will add a link with the welcome offer below: https://www.electricspins.com/welcome-offer.php
Time Received:	03-26-2023 18:40:37
Response Time:	3614 minutes

Email Test #3

Question:	How long do withdrawals take?
Time Sent:	03-26-2023 21:08:42
Electric Spins UK Online Casino Response:	I am unable to locate an account with the email address you are writing from. Please write to us again from your registered email address, or confirm the following details as registered with Globalcom : 1. Your full name. 2. Your full postal address. 3. Your email address. 4. Your username.
Time Received:	03-28-2023 09:46:13

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Response Time:	2198 minutes

Email Test #4

Question:	Do you have live chat support and if so, what is its hours?
Time Sent:	03-21-2023 10:30:27
Electric Spins UK Online Casino Response:	Thank you for contacting Globalcom . Kindly note that our Live Chat is open 24/7 .
Time Received:	03-24-2023 09:42:27
Response Time:	4272 minutes

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