

Betway UK Online Casino Email Support Test

How fast and reliable is email support from [Betway UK Online Casino](#)?

That's what we hoped to answer in our UK online casino email support test.

We tested [Betway UK Online Casino](#)'s email support by sending different questions on various times of the day across weeks to determine:

1. How frequently did [Betway UK Online Casino](#) respond to our emails?
2. How fast did [Betway UK Online Casino](#) answer our questions?

By measuring responsiveness and speed of email support, we can find an average response rate and response time for [Betway UK Online Casino](#). Once we have these averages for [Betway UK Online Casino](#), we compare those with other UK online casinos to determine how good or bad [Betway UK Online Casino](#)'s email support is in the United Kingdom.

These tests were conducted by Great.com.

Betway UK Online Casino Email Support Test Results

Total Responses:	1
Average Email Response Rate:	20%
Average Email Response Time:	549 minutes
Email Response Stars:	1
Email Response Time Stars:	2
Email Support Stars:	3
Email Support Rank:	58

Average time to get a response from Betway Casino:

549 minutes

Email Test #1

Question:	Do you have live chat support and if so, what is its hours?
Time Sent:	03-23-2023 10:44:06
Betway UK Online Casino Response:	In order for us to assist you, please resend this email from the email address registered to your account. If you no longer have access to or use that email address, kindly contact our customer service centre via live chat, to update your details.

Time Received: 03-23-2023 19:52:51

Response Time: 549 minutes

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